



Connare Tech Service Termination Request

The Innovation Center
640 Ellicott St.
Suite 474
Buffalo, N.Y. 14203
www.connaretech.com
1-716-218-7379

Date for Termination to Occur: _____

Name (Last, First)

Address

City / Town / Village

State

Zip

(_____) _____
Phone

E-mail

Company /Organization (if applicable): _____

Specific Domain(s) (if applicable): _____

Notice to Client: I hereby request Connare Tech to terminate all services associated with our account and declare that I have authorization to make this request. I have read and understood all of the terms associated with this request, and accept and agree to be bound by all of them.

Your Signature

Date



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Termination of your account and any or all related services will occur between 12:00AM and 3:00 PM EST on the requested termination date. Connare Tech is not responsible for any loss of data after the account has been terminated or transferred. Connare Tech's liability, rights and responsibilities in executing this request are outlined in section 6 and 7 of our terms of service, which agreed to when setting up your account. Please be sure to backup all information, custom domain configurations and/or files associated with your account before this date. Once an account is officially terminated restoration involves a costly service charge from the data center and is not instantaneous. If you are transferring your domain name(s) we need to know where to send the authorization keys too. The keys are only valid for 24-48 hours after they are created. The new owner or administrator of the domains will know what to do with these. Connare Tech will not provide support or services associated with the transferred domains if DNS records are changed prior to the termination date.

If you are utilizing e-mail services for any of the domain(s) listed above please be sure to export any messages, contacts, events or related information associated with our e-mail services and notify those of any change of address. Connare Tech will not forward any email messages, data, information or other content related to your use of the Services, and all such email messages, data, information and content will be deleted immediately upon termination. You will need to provide the new provider with all e-mail usernames and passwords so they can transfer any e-mail content to the new servers.

If your billing cycle falls before the termination date listed above, you will be billed for, and if you there is a card on file, it will be charged. Per our Terms of Service, section 1.2, 1.3, and 1.5, termination requests do not result in a pro-rotated, refund, or service credit of any monthly charges. Failure to pay any open invoices issued created before the termination date and if not paid by the due date will result in late penalties. If your account balance is not brought to 0.00 within 15 days after the termination date or a payment plan has not been arranged all open and owed balances will be subject to collections activity.

If you need more time to back-up your data and would like to change the termination time, or if you would like to cancel the termination, such requests must be received 72 hours prior to the time listed above through out ticket system via support@connaretech.com. For any requests received within 72 hours of the termination date we cannot guarantee fulfillment and you will be responsible for any costs incurred if restoration of your account is required.

We thank you for choosing Connare Tech as your technology provider. We hope that you have enjoyed being a client of ours as much as we have enjoyed working with you. We welcome any feedback that you think would help us with our operations and service deliverables.